Concern / Complaint Procedure

Are you concerned about the behaviour of a staff member/volunteer?
Please select from below which is most applicable to you concern and follow the next steps.

YES

Is it serious poor practice / an alleged breach of the FAI Child Welfare and Safeguarding Policy? **YES**

Contact the Club Children's Officer who will deal with it as a misconduct issue

Was your concern / complaint dealt with by the Club? **NO**

Contact the League Children's Officer who will deal with it as a misconduct issue

Was your concern / complaint dealt with by the League? **NO**

Contact the National Bodies Children's Officer who will deal with it as a misconduct issue

Was your concern / complaint dealt with by the National Body? **NO**

Contact the FAI Child Welfare and Safeguarding Manager who will deal with it as a misconduct issue

YES

Could it be suspected Child Abuse? **YES**

Report concern Club Designated Liaison Person or to Tusla (Child & Family Agency) and or Gardaí

Possible Outcomes:

- Gardaí and / or Child & Family Agency Investigate
- Club and / or League and / or National Body and / or FAI issue Stand Down Order
- Refferal back to Disciplinary Committee of source of referral