



PARKS TENNIS

Terms & Conditions

Your data

- Your email or mobile numbers will only be used for contact purposes or to inform you of future programmes and will not be passed on to others. All contacts from us will have an opt out facility.
- All information will be treated in confidence and in compliance with our legal obligations including GDPR.

Participation

- Participants in this programme are expected to be well behaved and show respect for their Coaches.
- Parents should make toilet provisions prior to attending. In case of a toilet emergency, all Child Protection directives will be observed by the Parks Tennis staff. The child's parent is welcome to be in attendance in such an instance.
- Children should arrive ready to play as no facility will be available for changing clothes.
- Parents should bring child to the designated entrance area and collected at the same gate. Some venues might have a separate entrance and exit gate.
- Please arrive and leave as close as possible to time allocated.
- Parents are not allowed in the court area.
- After the lesson parents/guardians and children must leave the venue promptly.
- A parent or designated adult must be available nearby. In case a child becomes unwell, the person must have a mobile phone turned on. In such an instance the child must be collected promptly.

Payments

- Prior payment only online on www.parkstennis.com. There will be no handling of cash.
- Due to financial constraints, we regret that we cannot offer a family discount.
- Refunds for cancellations can only be given if notified at least 5 working days prior to start of the week.

General

- Parks Tennis shall not be responsible for any child left unsupervised outside of allocated times.
- Parks Tennis reserves the right to make date/venue changes if necessary.
- Parks Tennis shall not be held accountable should an activity be suspended or cancelled due to bad weather or other prevailing issues. In such circumstances no refund will be given.
- Parks Tennis cannot be held liable or responsible for damages, injuries or loss of possessions.
- Our Child Protection Policy, Safety Statement and Data Protection Privacy Statement are available on www.parkstennis.com.
- In the case of children carrying an EpiPen, a parent or a designated adult, must stay for the class duration. This may also be necessary for children with special needs.
- By registering online, you are confirming that you agree to comply with these terms and conditions, the organisation's "Parents Code of Conduct" and "Players Code of Conduct" on our website www.parkstennis.com.